

## **Annual water meter control**

Pápa Water supply and Sewage Plc. of Pápa is going to check all the water meters in its supplying area between 1st October 2012 and 31st October 2012, Its main aim is to make us possible to invoice by the base of the real water consumption.

The Waterworks asks the consumers to help the work of our colleagues checking the meters. Inhabitants of condominiums can get information about the date of the checking from information posters placed in the houses. The exact checking date of the wiring water meters (pit located in basement) cannot be defined exactly by the Waterworks, but if the checking is not successful, a notification will be left. In this case the Waterworks asks the consumers to send the meter reading of the water meter until 29th October 8:00 a.m. by telephone (06-89/510-630), by email ([info@papaivizmu.hu](mailto:info@papaivizmu.hu)), or post it, on the door/gate.

**It is important to verify the meter reading of the water meter by the consumer's signature. If the consumer informs our worker about broken pipes during the time of the water meter checking the consumer do not have to notify us neither personally at the Waterworks centre nor by phone, because our worker will do it. In this case failure will be fixed by the Waterworks. In that case if the failure is on the consumer's pipeline (so it is after the water meter), the consumer has to fix it. After completing the repairing works it has to be notified by the consumer personally, and the meter reading of the water meter also has to be notified.**

**In that case if there is a change in ownership of consumption location,** the previous and the new owner have to visit the customer office of the Waterworks. It is not enough to notify the change in the ownership only to the Waterworks worker.

**Finally: Do not forget to save the water meters from frost!**